



OUR QUALITY PROMISE

At Hi-Tech, we manufacture high-quality printed paper-based promotional and packaging material for customers who operate in some of the most demanding and quality-conscious markets of the world. Their expectations are high. Ours are higher.

We are committed to:

- Get it right. First time. Every time.

Deliver products that consistently meet agreed specifications, applicable standards, regulatory requirements and, most importantly, our customers' expectations.

- Make consistency our signature.

From colour and print to substrates, finishing, dimensions and packing, we strive for the same high standard on every sheet, every batch and every order.

- Listen, respond and deliver.

Understand what our customers need, respond quickly, communicate clearly and deliver reliably because quality without dependable service isn't quality.

- Give our people the skills to make a difference.

We train, empower and encourage our people to take ownership of quality, speak up when something isn't right and continuously look for better ways.

- Never be satisfied with "good enough."

We continuously improve our products, processes, systems and performance, using data, and customer feedback to become better every day.

- Do the right thing, even when nobody is looking.

We operate with integrity, fairness and accountability, maintaining the highest standards of compliance and responsible business practices.

Our promise is simple: Quality you can see. Consistency you can trust. Delivery you can depend on. We regularly review this Quality Policy and our Quality Objectives to ensure they remain relevant to our business, our customers and the markets we serve.

Faheem Agboatwala
Managing Director

Hi-Tech Printing Services Pvt Ltd
Unit 1 : 4A Wadi Bunder Rd, Mazgaon, Mumbai 400010, India
Unit 2 : A/436, MIDC Mahape, Navi Mumbai 400701, India